

Morris, Manning & Martin LLP

Keeping attorneys connected to critical applications with automatic ISP failover.



INDUSTRY
Legal Services



ENVIRONMENT
Multi-Site / Dual ISP



CAPABILITIES
Cloud Failover



OUTCOME
Increased Availability

The Customer

Morris, Manning & Martin LLP is a full-service law firm with 200 lawyers and six offices worldwide. Its attorneys support clients across a wide range of legal matters, often working remotely or away from the office. Reliable access to email, corporate systems and secure remote connectivity is essential to keeping that work moving and responding to clients.

The Challenge

MMM already had two internet service providers, Level3 and AT&T, but redundancy alone was not enough. When one connection experienced latency, packet loss or an outage, attorneys could be forced to reconnect through another provider. The firm needed a seamless way to keep Microsoft Exchange, AirWatch Secure Email Gateway, VMware View and its corporate VPN accessible.

1. Unreliable connectivity

ISP issues could interrupt access for attorneys working remotely or away from the office.

2. No seamless failover

Two ISP links were in place, but traffic still needed to move automatically when one failed.

3. Critical app access

Email, secure remote access and VPN services had to remain available to support client work.

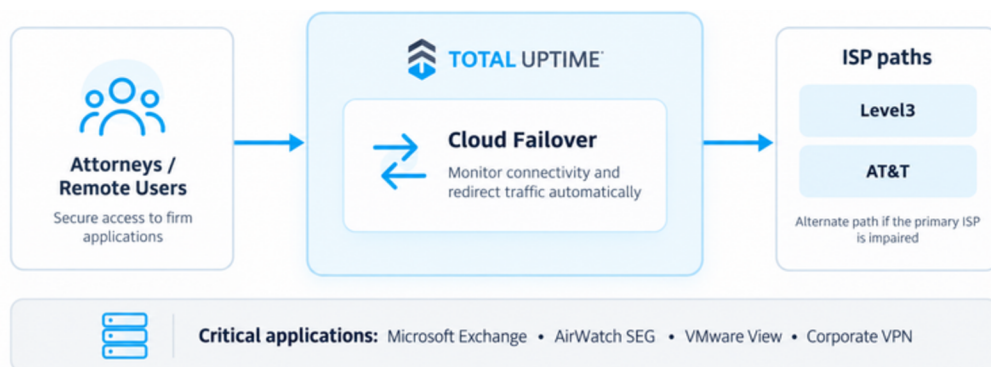


Email is the lifeblood of any law firm. If our attorneys, partners and staff are unable to access email 24x7, we can't respond to our clients' needs in a timely fashion.

Jimmy Mullis | CIO / IT Director

Automatic ISP failover keeps critical applications accessible.

Morris, Manning & Martin chose Total Uptime Cloud Failover to improve inbound traffic routing across its internet connections. When an ISP experiences latency, packet loss or a complete outage, traffic can move to an alternate path so attorneys can continue reaching the applications they depend on.



Automatic ISP Failover

Helps reduce disruption by moving traffic to an alternate ISP path when the active connection is degraded or unavailable.



Application Availability

Helps keep external access available to the email, remote desktop and VPN services attorneys rely on.



Cloud-Based Traffic Management

Uses cloud-based network load balancing to manage inbound traffic without adding another appliance at the customer site.



Multi-Site Email Resilience

The deployment also supported Microsoft Exchange failover from Atlanta to Washington, D.C



Increased Availability

More reliable external access to the firm's internal applications.



Automatic Failover

Traffic can transition between ISP paths when connectivity problems occur.



Automated Resilience

Attorneys can stay connected without manually re-establishing access through another provider.

Your infrastructure will be different.
Your availability requirements aren't.

[Talk to an engineer](#)